

Samsung OfficeServ Connect

Mobility. Connectivity. Flexibility.



Mobility is more about connectivity, being in contact, than it is about moving around on the phone. In today's competitive business environment, being properly 'connected' and having up to date information is more important than ever.

OfficeServ Connect is an application which provides an alternative solution to mobility within the office, and outside the office, without the need for additional hardware. It allows an existing mobile phone to be assigned a DDI number and be used to make and take calls via the office phone system. Customers have one number to dial; the user has a single phone for use inside and outside the office; and the employer enjoys improved call management and lower phone bills as calls are made via the OfficeServ phone system.

Key Features

- System will poll up to five devices (mobile phone, home, office, warehouse etc) which will ring simultaneously
- Make and receive calls through the OfficeServ system from any device including mobile as if you were at your desk
- Managing calls through the system allows you to maintain the central benefits of call control, operator console, voice mail, call recording etc

SPECIFICATION		OFFICESERV CONNECT	
OfficeServ Function	Category	Executive	Standard
Attendant Recall on no Answer			
Call Forward Follow me			
Call Forward on Busy			
Call Forward on DND			
Call Forward on No Answer			
Call Forward Unconditional			
Call Intercept of OS Connect call by EP Key			
Call Intercept of OS Connect ringing			
Class of Service			
Direct Station Select			
Do Not Disturb	Ringing	Yes	Yes
Do Not Disturb Override			
Forced Trunk Release			
In/Out of Group			
Make calls via LCR			
Make calls via OS Operator/Call			
Monitoring on BLF Key			
Monitoring on Call Coverage Key			
Monitoring via Operator/Call			
Originators CLI Transfer			
Reroute to Operator on Busy			
Station Group Membership			

OfficeServ Connect

SPECIFICATION, continued		OFFICESERV CONNECT	
OfficeServ Function	Category	Executive	Standard
Station Pairing	Ringing	Yes	Yes
Station Programmed Message			No
Voicemail Indication			
Account codes voluntary	In Speech	Yes	No
Conference			
Door Lock Release			
Holding Calls			
Transfer			
Transfer Cancel			
Transfer with Camp-On			
Transfer with Consultation	Dialling	Yes	No
Transfer with Remote Hold			
Account codes			
Authorization codes			
Barge-In on Busy			
Call Pickup any Ringing calls			
Camp-on on Busy			
Distinctive Ring on Intercom call			
Intercom Call			
Make External Calls			
Paging to External Speaker			
Paging to Internal Phone			
Retrieve Calls on Hold			
Station Call Back on Busy/No Answer			
Toll Restriction	Setting	Yes	No
Activate/deactivate Mailbox system			
Activate/Deactivate OS Connect Station			
Set Call Forward			
Set Call Forward Follow Me			
Set Do Not Disturb			

For more information, please visit: www.samsungbusiness.com